

CareOregon → Connect

Password Change

Step 1

The screenshot displays the CareOregon Connect web application interface. At the top left is the CareOregon logo with the tagline "better together". At the top center is the "CareOregon → Connect" logo. Below the logos is a yellow horizontal bar. On the left side, there is a navigation menu with three main sections: "Office Management", "Administration", and "References". The "Administration" section is expanded, and "User Preferences" is highlighted with a red rectangular box. An orange arrow points from this box towards the center of the page. In the center of the page, the text "Welcome to CareOregon → Connect!" is displayed. Below this text, there are several links, including "http://www.careoregon.org/10.sflb.ashx" and "http://www.careoregon.org/Libraries/Documents Provider/Provider FAQ document for 10- PAs and Referrals.sflb.ashx".

CareOregon
better together

CareOregon → Connect

A A A

Office Management

- Eligibility
- Claims/Remittance
- Authorizations
- Code Lookup
- Member Roster
- Document Manager

Administration

- User Preferences**

References

- Healthwise
- Knowledgebase
- MMIS
- Find a Provider
- CMS
- CMS Fee Schedule

Welcome to CareOregon → Connect!

<http://www.careoregon.org/10.sflb.ashx>

<http://www.careoregon.org/Libraries/Documents Provider/Provider FAQ document for 10- PAs and Referrals.sflb.ashx>

Once logged into Connect, select User Preference from the Administration section of the menu .

Step 2



The screenshot shows the CareOregon Connect user interface. On the left is a navigation menu with options: Office Management, Eligibility, Claims/Remittance, and Authorizations. At the top, there are three tabs: 'User Information', 'Change Password', and 'Display Options'. The 'Change Password' tab is highlighted with a red border. An orange arrow points from a callout box below to the 'Change Password' tab. The callout box contains the text 'Select Change Password'.

Step 3

The screenshot shows the 'Change Password' form. At the top are three tabs: 'User Information', 'Change Password', and 'Display Options'. The form contains the following fields:

- Current password ***: A text input field.
- New password ***: A text input field with a list of requirements:
 - Password must contain at least 6 character(s).
 - Password cannot contain your user name.
 - Password cannot contain your First or Last Name.
 - You cannot re-use passwords previously used.
 - Password must have at least 1 number.
 - Password must be mixed case.
- Confirm new password ***: A text input field.
- Security question 1 ***: A dropdown menu with a note: 'Select a security question from the options included'.
- Security answer 1 ***: A text input field with a note: 'Your answer may not contain your username.'
- Security question 2 ***: A dropdown menu with a note: 'Select a security question from the options included in the drop-down menu.'
- Security answer 2 ***: A text input field with a note: 'Your answer may not contain your username.'
- Security question 3 ***: A dropdown menu with a note: 'Select a security question from the options included in the drop-down menu.'
- Security answer 3 ***: A text input field with a note: 'Your answer may not contain your username.'

At the bottom of the form is a 'Submit' button. An orange callout box on the right side of the form contains the following text:

Enter Current and New Password. The new password must:


- Have at least 6 characters
- Have at least 1 number
- Be mixed case
- Not contain the user name, first or last name, or previously used passwords.

Step 4

Password is Accepted

[Return to Sign In Page](#)

Confirmation

 **Password Successfully Changed**

- Success

[Sign In](#)

[Return to Sign In Page](#)

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