

Criteria for Utilization Management Decisions

CareOregon, in its utilization management program, uses the criteria listed below.

UM Activity	Criteria Used
<p><u>Medical/Surgical</u></p> <p>Prior Authorization</p> <p>Concurrent Review</p> <p>Retrospective Review (Retroactive Authorizations)</p>	<p><u>OHP (Medicaid)</u></p> <ul style="list-style-type: none"> • Member eligibility (OHP Plus or Standard) • OHP benefits (Prioritized List and Provider Guides) http://www.dhs.state.or.us/policy/healthplan/guides/main.html • CareOregon authorization policies http://www.careoregon.org/provider/policies.html • InterQual[®] criteria • Medical literature <p><u>COA (Medicare)</u></p> <ul style="list-style-type: none"> • Member eligibility • National and Local Coverage Determinations – Parts B and A (NCD/LCD) http://www.cms.hhs.gov/mcd/index_list.asp?list_type=ncd https://www.noridianmedicare.com/p-medb/ https://www.noridianmedicare.com/p-meda/ • Centers for Medicare and Medicaid Services (CMS) Memoranda and Transmittals • InterQual[®] criteria • CareOregon authorization policies http://www.careoregon.org/provider/policies.html
<p><u>Pharmacy</u></p> <p>Prior Authorization</p> <p>Retrospective Review (Retroactive Authorizations)</p>	<p><u>OHP (Medicaid)</u></p> <ul style="list-style-type: none"> • Member eligibility • OHP benefits (Prioritized List and Provider Guides) http://www.dhs.state.or.us/policy/healthplan/guides/main.html • CareOregon Medicaid Guidelines for OHP (Link to be developed.) <p><u>COA (Medicare)</u></p> <ul style="list-style-type: none"> • Member eligibility • National and Local Coverage Determinations – Parts B and A (NCD/LCD) http://www.cms.hhs.gov/mcd/index_list.asp?list_type=ncd https://www.noridianmedicare.com/p-medb/ https://www.noridianmedicare.com/p-meda/ • Centers for Medicare and Medicaid Services (CMS) Memoranda and Transmittals • Medicare Prescription Drug Benefit Manual http://www.cms.gov/Manuals/IOM/itemdetail.asp?filterType=none&filterByDID=-99&sortByDID=1&sortOrder=ascending&itemID=CMS050485&intNumPerPage=10 • CareOregon Advantage PA Guidelines for COA http://www.careoregon.org/medicare/documents/2010_COA_Formulary_PA_Criteria.pdf