

## Patient Centered Primary Care Home (PCPCH) Enrollment

Performance Measure Set:  CCO Incentive  Medicare Star Rating

Quality Measurement Type:  Structure  Process  Outcome  Patient Experience

Data Type:  Claims  Chart Documentation  eCQM  Survey  Other: PCPCH Membership

State Benchmark: N/A – sliding scale with 68.0% threshold

**Who:** CCO Members enrolled in a State Certified Patient Centered Primary Care Home.

**Why:** The Patient-Centered Primary Care Home Program (PCPCH) is part of Oregon's efforts to fulfill a vision of better health, better care and lower costs for all Oregonians.

**What:** CCO membership enrollment is determined using assignment and clinic tier recognition. The following formula is used to calculate the number of CCO members enrolled in a Patient Centered Primary Care Home by tier:

$$\frac{(\text{Tier 1 members} * 1) + (\text{Tier 2 members} * 2) + (\text{Tier 3 members} * 3) + (\text{Tier 4 members} * 4) + (5 \text{ STAR members} * 5)}{(\text{Total CCO enrollment} * 5)}$$

**How:** CareOregon submits a quarterly survey to OHA, however the survey information is based on CareOregon's membership and the Patient Centered Primary Care Home program data. Each clinic is responsible for the Patient Centered Primary Care Home recognition process and tier maintenance/advancement. CareOregon reconciles clinic tier recognition monthly to monitor enrollment for measure requirements.

To become a Patient Centered Primary Care Home recognized clinic, look for core attributes for recognition information at <http://www.oregon.gov/oha/hpa/csi-pcpch/pages/index.aspx?oregon.gov>. You can also reach out to your Primary Care Innovation Specialist for assistance.

**Exclusions:** N/A.

**Coding:** None.

## Patient Centered Primary Care Home Enrollment FAQs

**Q: What if a clinic has applied for 5 STAR recognition, but a site visit hasn't been completed by the end of the year?**

**A:** Given concerns about the length of time it might take for site visits for 5 STAR designation to be completed, OHA is including a "grace period" for the final CY 2019 reporting. Specifically, if CCOs have practices that have applied for 5 STAR designation by December 31, 2019, that have not yet received a site visit, OHA will ask CCOs to provide this information as part of the Q4 reporting. OHA will then work with the Patient Centered Primary Care Home program to include any updated information for recognition occurring between January 1–April 30, 2020. That is, OHA will include updated information about practices that have applied for 5 STAR designation by December 31, 2019, and receive 5 STAR designation by April 30, 2020, in the measure calculation to ensure CCOs receive credit for members assigned to this clinic.

**Q: Do members enrolled (assigned/attributed) in a Tribal Clinic count for this measure?**

**A:** Yes. Previously members assigned/attributed to tribal clinics were excluded from this measure, however, with the 2019 specifications, members enrolled in tribal clinics will be counted.