



Member Incentive Form

Use this form if your patient forgets to bring the incentive form we mailed to them. Not all members are eligible. Please be sure your patient is eligible for one of the incentives below.

Help our members earn a gift card for selected preventive care:

- Adolescent immunizations [IMA] – Age 11 to 13 (\$25)
- Well-child visits [W34] – Age 3 to 6 (\$15)
- Childhood immunizations [CIS] – Age 2 or under (\$25)
- Post-partum visit [PPC] – 7-84 days after delivery – *Metro and Jackson Care Connect only (\$25)*
- Annual well visit [AWV] – *CareOregon Advantage only (\$15)*
- Colorectal cancer screening [CRC] – Age 50 to 75 – *CareOregon Advantage only (\$25)*
- Diabetes screenings [DIA] – Age 18 to 75, with diabetes diagnosis (HbA1c check, eye exam, and nephropathy test) (\$15)
- Mammogram [MAM] – Women age 50 to 74 years – *CareOregon Advantage only (\$25)*
- Flu shot [FLU] – *CareOregon Advantage (\$25) and Columbia Pacific CCO/Jackson Care Connect (\$10) only*
- Chronic conditions care [CCC] – Age 18 and older – (\$15)
- Annual well visit - children [AWC] – Age 12 to 18 – (\$15)
- Tobacco cessation [TOB] – Jackson Care Connect only (\$10 per class)
- Osteoporosis screening [DXA] – Age 65 to 85 – *CareOregon Advantage only (\$25)*
- Staying healthy [HOS] – *CareOregon Advantage only (\$25)*

CLINIC fills out this part

Clinic name: _____ Date of appointment: _____

Reason(s) for visit: IMA W34 CIS PPC AWV CRC DIA MAM FLU CCC
 AWC TOB DXA HOS

Signature: _____

MEMBER fills out this part (Please print clearly)

Member ID number: _____

Name: _____

Address: _____

Check one box below to pick which gift card you'd like us to send you.

CareOregon Advantage incentives not eligible for Walmart card

Shell Oil* Subway T.J. Maxx Starbucks Target

Walmart (*not available for CareOregon Advantage members*)

Note: If you do not check a box, CareOregon Advantage members will receive a Target card and all other members will receive a Walmart card.

Send or bring us this form.

CareOregon, 315 SW Fifth Ave, Portland OR 97204 or fax it to 503-416-1316.

Your gift card will be mailed to your address in six to eight weeks.

Receive your gift card sooner.

Get a link to claim your gift card. Email: _____

* Shell not available as digital gift card.

See reverse for important information ►

Questions?

Please call your health plan's Customer Service 8 a.m. to 5 p.m., Monday through Friday (CareOregon Advantage: 8 a.m. to 8 p.m. every day) or TTY 711.

CareOregon: 503-416-4100 or toll-free at 800-224-4840

Columbia Pacific CCO: 503-488-2822 or toll-free at 855-722-8206

Jackson Care Connect: 541-500-0567 or toll-free at 855-722-8208

CareOregon Advantage: 503-416-4279 or toll-free at 888-712-3258

Frequently asked questions

Are appointments by phone/video covered? Yes. Call your clinic to see how they are providing care. Phone and video appointments are covered.

How long do I have to do this? You must receive this service by Dec. 31, 2021. We must receive this completed form by Jan. 31, 2022.

What if I lose my gift card? Lost or stolen cards will not be replaced.

What if I don't get my gift card email? Can you send it to my home? Once you select email or home, you cannot change that option. If you haven't received your email after four weeks, please call Customer Service.

Does my provider need to sign this form? No. If you do not see the provider in person you can sign and date the form. Please include the date of your visit and the name of the clinic.

What if you have the wrong address for me? If your address has changed, please call the Customer Service number listed above for your health plan and speak with a person about where to mail your gift card.

Does everyone get this gift card offer? No. We identify certain wellness activities of key importance. Our gift card program is based on those activities.

What if I already did this? If your provider did not already send in a form for you, please fill in the date of service, and your provider name. No signature is required. We will verify with your provider. Select your gift card and return this form. You may receive only one gift card for this care.

I got the same letter twice in one year. Can I earn two gift cards? No. You can only earn one gift card for each activity per year.

The wellness incentive program is available only to our health plan members. Only completely filled-out forms are eligible for the incentive. Incentives are valid only if you are a member at the time of service and as of the postmark date on your return envelope. Lost or stolen gift cards will not be replaced. We may verify the information provided on your form at any time. Gift cards must be used only by our members. We may discontinue the wellness incentive program at any time, without notice. Members are only eligible to earn one gift card per activity per calendar year. Any wellness incentive received in the form of a gift card is considered gross income for Federal and State tax purposes. If your income, including any wellness incentive gift card received, falls below the tax filing threshold, you are automatically exempt from filing a return.

Thank you!



OHP-HSO-20-440, OHP-CPC-20-067, OHP-JCC-20-091, H5859_CO0027_C

ALL-21159735-CIF-EN-0827