

CareOregon Model of Care (MOC) Training CY2025

Frequently Asked Questions

Q: Who is required to take the Model of Care Training?

A: Individual providers or organizations that completed MOC Provider Training in CY2023, 2024, or 2025 do not need to re-take CareOregon's MOC Provider Training in CY2025 or submit an attestation. Per CMS, providers only need to complete the training once per Model of Care (MOC) cycle, and CareOregon's current MOC is approved for CY2023-2025. This requirement will reset for ALL providers on January 1, 2026, when CareOregon's new MOC approval cycle begins (2026-2028).

Q: When is the next MOC Cycle?

A: CareOregon's next MOC cycle starts January 1, 2026, and encompasses CY2026-2028. A CareOregon representative will reach out to you in 2026 with information on training requirements for this cycle.

Q: Can one attestation be submitted on behalf of an organization?

A: Yes, by attesting on behalf of the organization the submitter is confirming the required training has been completed by all affiliated providers who see or treat CareOregon Advantage members. Attestations can be submitted using this link: Model Care Clinic/Practice Attestation

O: Can we submit the attestation before 12/31/25?

- A: Yes, the training should be completed on or before the December 31st date referenced in the outreach email.
- Q: Do we have to complete CareOregon's Model of Care training if we already have our own or have completed a similar one through another approved entity/organization?
- A: Not necessarily. Other plans' MOC training can be substituted for the COA-specific training. You will need to submit a copy of the proposed training materials by attaching it to the Model Care Clinic/Practice Attestation form. A CareOregon representative will review the training and reach out to let you know if it is **not** an allowable substitute.