Your health care services are provided by CareOregon, your Medicaid health plan. Learn more about us here.

When people talk about Medicaid in Oregon, you may hear them say a lot of different names or letters. That’s because there are many organizations involved in making sure you get the care you deserve. How can you make sense of it all?

It helps to think of Medicaid in Oregon like a pyramid

**Oregon Health Authority (OHA)** runs the Medicaid program for the entire state of Oregon, which is called the Oregon Health Plan (OHP).

**Health Share of Oregon (HSO)** is what’s called a coordinated care organization (CCO). Health Share of Oregon works under OHA to serve OHP members in the tri-county area.

**CareOregon** is one of several insurance providers in the tri-county area that help Health Share CCO deliver care. Physical, dental and mental health care and substance use treatment are services offered through CareOregon’s network of providers.

Your mental health and substance use treatment providers coordinate your care with CareOregon and other medical team members like physical health providers, nurse practitioners, pharmacists and others.

**CareOregon provides services like these for Medicaid (OHP) members:**
- Physical health care
- Mental health care
- Substance use treatment
- Dental care
- Medicare
- Hospice and palliative care through Housecall Providers

**You’ll also be able to use important services like these:**
- Care coordination
- Pharmacy
- Prenatal and infant care
- Transportation options
- Language interpreter services
- ER & urgent care

**Questions?**
Would you like to know more? Call our helpful and friendly Customer Service team at 800-224-4840 or send us a secure message through careoregon.org/portal

You can get this information in different languages, large print, electronic format, oral presentation (face-to-face or on the phone) or braille. Call Customer Service at 800-224-4840 or TTY 711.