



Authorization Overview

Effective Date: January 1, 2010

BEFORE PROVIDING OR ARRANGING FOR SERVICE:

Verify member's eligibility with CareOregon

Use our online system, QNXT View at www.careoregon.org/provider/policies.html, or call Customer Service at 503-416-4100 or toll-free 1-800-224-4840.

To register for online access, click on QNXT in the provider section of our web site www.careoregon.org/provider/provider.html.

For Oregon Health Plan (OHP) Plus or OHP Standard

Verify that the **facility** has a contract with CareOregon. If you have a question or if you need help finding a panel **facility**, click on the Provider Search section in our web site, www.careoregon.org/provider/directory.html.

Verify that the diagnosis is covered by OHP for treatment by using the Prioritized List in the provider section of our web site, www.careoregon.org/provider/prioritizedlist/Logon.aspx, to determine if the diagnosis falls above (covered) or below (not covered) the line. A diagnosis that is on a "no" line is also a non-covered service. Effective **January 1, 2010**, funding is through line **502**. This line may change depending on the actions of the Oregon legislature.

When using the Prioritized List to verify if a diagnosis is funded, please be aware certain ICD-9 codes can fall into several lines. To ensure a diagnosis is funded, look at all the line numbers.

To register for online access to our Prioritized List, call 503-416-4100 or toll free at 1-800-224-4840 and Press 3 to be transferred to the Help Desk or send an e-mail to providerhelpdesk@careoregon.org.

For CareOregon Advantage Plus or Star

Verify that the **provider and facility** has a contract with CareOregon Advantage Plus. If you have a question or if you need help finding a panel **provider** or **facility**, click on the Provider Search section in our web site, www.careoregon.org/provider/directory.html.

Verify that an ambulatory surgery center (ASC) **procedure** is 1) on the CMS ASC approved procedure list **and**, 2) that the ASC facility is approved by CMS. For a list of ASC approved procedures and facilities, visit the CMS (Medicare) web site at www.cms.hhs.gov/ascpayment.

Customer Service: 503-416-4100
1-800-224-4840 (toll free)