

We'll get you there with **Ride to Care**

Help with transportation to and from your health care appointments

Your health is vital to us, which is why your Health Share benefits include help with trips to your physical, dental and mental health appointments. If you have no way to get to a covered health care appointment, **Ride to Care** can get you there.

Ride to Care offers three services:



Reimbursement. For members who have access to a vehicle, can have a friend or family member drive them, or are staying out of area. One change that will take effect in 2020 is that rather than a pre-loaded travel funds card, you will need to submit a verification form and receipts to be reimbursed. This involves calling **Ride to Care** before your appointment to request the trip, having your medical provider sign a verification form and returning the signed form to **Ride to Care**.



Public transit. You can receive bus fare to use public transit to get to your health care appointments. Call **Ride to Care** to see if you qualify for a monthly bus pass, which can be used for all your travel needs.



Vehicle-provided rides. For members who are unable to use mileage reimbursement or transit services. This service is typically only for people with specific physical or mental health conditions, or lack of access to transit or a vehicle. Please call **Ride to Care** to see if you qualify for a vehicle-provided ride.

Ride to Care details

- ▶ Call **Ride to Care** to schedule your trip.
 - Whenever you can, please call at least 48 business hours before your covered appointment. You may call as many as 90 days in advance.
 - You have the right to request a same-day or next-day ride.
- ▶ **Ride to Care** is available only for services covered by the Oregon Health Plan.
- ▶ Some appointments may require you to call or get approval before help can be provided.
- ▶ For rides beyond the Health Share of Oregon service area, you may need approval to use **Ride to Care**. Contact us for details.

How do I get started with Ride to Care?

Contact **Ride to Care** to talk about your transportation options or schedule a ride. We are here to serve you and make access to your physical, dental and mental health appointments simple.

Local: 503-416-3955

Toll-free: 855-321-4899

TTY: 711

Online: [ridetocare.com](https://www.ridetocare.com)