



Member Incentive Form

Use this form if your patient forgets to bring the incentive form we mailed to them. Not all members are eligible. Please be sure your patient is eligible for one of the incentives below.

Help our members earn a gift card for selected preventive care:

- Adolescent immunizations [IMA] – Age 11 to 13 (\$25)
- Well-child visits [W34] – Age 3 to 6 (\$25)
- Childhood immunizations [CIS] – Age 2 or under (\$25)
- Post-partum visit [PPC] – 7-84 days after delivery – *Metro and Jackson Care Connect only (\$25)*
- Annual well visit [AWV] – *CareOregon Advantage only (\$25)*
- Tobacco cessation help [TOB] – *Columbia Pacific and Jackson Care Connect only (\$25)*
- Colorectal cancer screening [CRC] – Age 50 to 75 – *CareOregon Advantage only (\$50)*
- Diabetes screenings [DIA] – Age 18 to 75, with diabetes diagnosis (HbA1c check, eye exam, and nephropathy test) (\$25)
- Mammogram [MAM] – Women age 50 to 74 years – *CareOregon Advantage only (\$50)*
- Flu shot [FLU] – *CareOregon Advantage only (\$15)*
- Staying healthy [HOS] – *CareOregon Advantage only (\$25)*

Thank you for your partnership in encouraging preventive care!

CLINIC fills out this part

Clinic name: _____ Date of appointment: _____

Reason(s) for visit: IMA W34 CIS PPC AWV TOB CRC DIA MAM FLU HOS

Signature: _____

MEMBER fills out this part (Please print clearly)

Member ID number: _____

Name: _____

Address: _____

Check one box below to pick which gift card you'd like us to send you.

CareOregon Advantage incentives not eligible for Walmart card

Amazon iTunes Shell Oil* Subway* T.J. Maxx Starbucks Target

Walmart (*not available for CareOregon Advantage members*)

Note: If you do not check a box, we will send you an Amazon card.

Send or bring us this form.

CareOregon, 315 SW Fifth Ave, Portland OR 97204 or fax it to 503-416-1316.

Your gift card will be mailed to your address in six to eight weeks.

Receive your gift card sooner.

Get a link to claim your gift card. Email: _____

* Shell and Subway not available as digital gift card.

See reverse for important information ►

Questions?

Please call your health plan's Customer Service 8 a.m. to 5 p.m., Monday through Friday (CareOregon Advantage: 8 a.m. to 8 p.m. every day) or TTY 711.

CareOregon: 503-416-4100 or toll-free at 800-224-4840

Columbia Pacific CCO: 503-488-2822 or toll-free at 855-722-8206

Jackson Care Connect: 855-722-8208

CareOregon Advantage: 503-416-4279 or toll-free at 888-712-3258

Frequently asked questions

Are appointments by phone/video covered? Yes. Call your clinic to see how they are providing care. Phone and video appointments are covered.

How long do I have to do this? You must receive this service by Dec. 31, 2020. We must receive this completed form by Jan. 31, 2021.

What if I lose my gift card? Lost or stolen cards will not be replaced.

What if I don't get my gift card email? Can you send it to my home? Once you select email or home, you cannot change that option. If you haven't received your email after four weeks, please call Customer Service.

Does my provider need to sign this form? No. If you do not see the provider in person you can sign and date the form. Please include the date of your visit and the name of the clinic.

What if you have the wrong address for me? If your address has changed, please call the Customer Service number listed above for your health plan and speak with a person about where to mail your gift card.

Does everyone get this gift card offer? No. We identify certain wellness activities of key importance. Our gift card program is based on those activities.

What if I already did this? If your provider did not already send in a form for you, please fill in the date of service, and your provider name. No signature is required. We will verify with your provider. Select your gift card and return this form. You may receive only one gift card for this care.

I got the same letter twice in one year. Can I earn two gift cards? No. You can only earn one gift card for each activity per year.

The wellness incentive program is available only to our health plan members. Only completely filled-out forms are eligible for the incentive. Incentives are valid only if you are a member at the time of service and as of the postmark date on your return envelope. Lost or stolen gift cards will not be replaced. We may verify the information provided on your form at any time. Gift cards must be used only by our members. We may discontinue the wellness incentive program at any time, without notice. Members are only eligible to earn one gift card per activity per calendar year. Any wellness incentive received in the form of a gift card is considered gross income for Federal and State tax purposes. If your income, including any wellness incentive gift card received, falls below the tax filing threshold, you are automatically exempt from filing a return.

Thank you!



OHP-HSO-20-440, OHP-CPC-20-067, OHP-JCC-20-091, H5859_CO0027_C

ALL-2093462-CIF-02-EN-0616

2020 CCO Incentive Metrics

Measure	Code	Member incentive description	Eligible health plan	Eligible members	Eligible CPT
New: Immunizations for adolescents (Combo 2)	IMA	Adolescents who turned 13 years old during the measurement year and had the meningococcal, Tdap and HPV vaccines by their 13th birthday. <i>(1 MCV4, 1 Tdap, 2-3 HPV)</i>	Metro, Jackson Care Connect, Columbia Pacific CCO	Birthdate in 2007	n/a
New: Well-child visits in the 3rd, 4th, 5th and 6th years of life (kindergarten readiness)	W34	Children ages 3 to 6 who had one or more well-child visits with a PCP during the measurement year.	Metro, Jackson Care Connect, Columbia Pacific CCO	Birthdate in 2014-2017	99381-99385, 99391-99395, 99461
Childhood immunization status (Combo 2)	CIS	Children who turned 2 years old during the measurement year and are up-to-date on Dtap, IPV, MMR, HiB, HepB and VZV vaccines by their second birthday. <i>(4 DTap, 3 IPV, 1 MMR, 3 HepB, 3 HiB, 1 VZV)</i>	Metro, Jackson Care Connect, Columbia Pacific CCO	Birthdate in 2018	n/a
Postpartum care	PPC	Deliveries of live births between October 8, 2019 to and October 7, 2020 that had a postpartum visit on or between 7 and 84 days after delivery.	Metro, Jackson Care Connect	Members with a live birth	n/a
Annual wellness visit	AWV	Visit to develop or update a personalized prevention plan and perform a health risk assessment.	CareOregon Advantage	Members who are not eligible for diabetes, mammography or colorectal cancer screening incentives	G0438, G0439, G0468
Cigarette smoking prevalence	TOB	Adult Medicaid members (ages 13 and older) who currently smoke cigarettes or use other tobacco products, and engage in cessation efforts, either counseling or NRT.	Jackson Care Connect, Columbia Pacific CCO	Members ages 13 and over	n/a
Colorectal cancer screening	CRC	Members 51-75 years of age who complete a colorectal cancer screening.	CareOregon Advantage	Members ages 51-75	82270, 82274, 44388-44394, 44397, 44401-44408, 45330-45335, 45337-45342, 45345, 45346, 45347, 45349, 45350, 45355, 45378-45387, 45388-45390, 45391, 45392, 45393, 45398, 74261, 74262, 74263, 81528
Diabetes Care: Hemoglobin A1c (HbA1c) poor control (>9.0%)	DIA	Patients 18-75 years of age with diabetes who had hemoglobin A1c > 9.0% during the measurement period.	Metro, Jackson Care Connect, Columbia Pacific CCO, CareOregon Advantage	Members ages 18-75	n/a
Mammography	MAM	Female patients 52-74 years of age who complete a breast cancer screening.	CareOregon Advantage	Women ages 52-74	77055-77057, 77061-77063, 77065-77067, HCPCS: G0202, G0204, G0206
Flu shot	FLU	Patients 18 years of age and older who receive an influenza vaccination.	CareOregon Advantage	All members	90653, 90662, 90672, 90674, 90682, 90685, 90686, 90687, 90688, 90756
Staying healthy	HOS	Taking care of physical and mental health through provider visits, physical activity or social interactions.	CareOregon Advantage	All members	n/a