



# Member Incentive Form

Use this form if your patient forgets to bring the incentive form we mailed to them. Not all members are eligible. Please be sure your patient is eligible for one of the incentives below.

**Note:** Please do not use this form for CareOregon Advantage members.

## Help our members earn a gift card for selected preventive care:

- **Adolescent immunizations [IMA]** – Age 12 to 13 (\$15 – up to three vaccine appointments – for Metro, \$25 for Columbia Pacific CCO and Jackson Care Connect)
- **Well-child visits [W34]** – Age 3 to 6 (\$25)
- **Childhood immunizations [CIS]** – Age 1-2 (\$15 – up to three vaccine appointments – for Metro, \$25 for Columbia Pacific CCO and Jackson Care Connect)
- **Post-partum visit [PPC]** – 7-84 days after delivery – (\$50 for Metro and Columbia Pacific CCO, \$25 for Jackson Care Connect)
- **Diabetes screenings [DIA]** – Age 18 to 75, with diabetes diagnosis (HbA1c check, eye exam, and nephropathy test) (\$25 – can be redeemed up to two times – for Metro, \$25 for Columbia Pacific CCO and Jackson Care Connect)
- **Annual well visit - adolescents [AWC]** – Age 9 to 14 – Metro and Columbia Pacific CCO only (\$15)

Member ID number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

### CLINIC fills out this part

Clinic name: \_\_\_\_\_ Date of appointment: \_\_\_\_\_

Reason(s) for visit:  IMA  W34  CIS  PPC  DIA  AWC

Signature: \_\_\_\_\_

### MEMBER fills out this part (Please print clearly)

#### Check one box below to pick which gift card you'd like us to send you.

Baja Fresh\*  Chipotle  Jamba Juice  Kohl's  Starbucks  Subway

Note: If you do not check a box, members will receive a Subway card.

#### Send or bring us this form.

CareOregon, 315 SW Fifth Ave, Portland OR 97204 or fax it to 503-416-1316.

Your gift card will be mailed to your address in six to eight weeks.

#### Receive your gift card sooner.

Get a link to claim your gift card. Email: \_\_\_\_\_

\* Baja Fresh card only available via email.

See reverse for important information ►

## Questions?

Please call your health plan's Customer Service 8 a.m. to 5 p.m., Monday through Friday.

**CareOregon:** 503-416-4100 or toll-free at 800-224-4840

**Columbia Pacific CCO:** 503-488-2822 or toll-free at 855-722-8206

**Jackson Care Connect:** 541-500-0567 or toll-free at 855-722-8208

**TTY:** 711

## Frequently asked questions

**How long do I have to do this?** You must receive this service by Dec. 31, 2023. We must receive this completed form by Jan. 31, 2024.

**What if I lose my gift card?** Lost or stolen cards will not be replaced.

**What if I don't get my gift card email? Can you send it to my home?** Once you select email or home, you cannot change that option. If you haven't received your email after four weeks, please call Customer Service.

**Does my provider need to sign this form?** Any clinic staff may sign it.

**What if you have the wrong address for me?** If your address has changed, please call the Customer Service number listed above for your health plan and speak with a person about where to mail your gift card.

**Does everyone get this gift card offer?** No. We identify certain wellness activities of key importance. Our gift card program is based on those activities.

**What if I already did this?** If your provider did not already send in a form for you, please fill in the date of service, and your provider name. No signature is required. We will verify with your provider. Select your gift card and return this form. You may receive only one gift card for this care.

**I got the same letter twice in one year. Can I earn two gift cards?** No. You can only earn one gift card for each activity per year.

The wellness incentive program is available only to our health plan members. Only completely filled-out forms are eligible for the incentive. Incentives are valid only if you are a member at the time of service and as of the postmark date on your return envelope. Lost or stolen gift cards will not be replaced. We may verify the information provided on your form at any time. Gift cards must be used only by our members. Your doctor or a clinic staff member must complete and sign your form before you return it in the prepaid envelope provided. We may discontinue the wellness incentive program at any time, without notice. Members are only eligible to earn one gift card per activity per calendar year. Any wellness incentive received in the form of a gift card is considered gross income for Federal and State tax purposes. If your income, including any wellness incentive gift card received, falls below the tax filing threshold, you are automatically exempt from filing a return.

## Thank you!



## 2023 incentives

Measure	Code	Member incentive description	Eligible health plan	Eligible members	Eligible CPT
Well-child visit	W34	Children ages 3 to 6 years (or younger) who had one or more well-child visits with a PCP during the calendar year.	Jackson Care Connect, Columbia Pacific CCO, Health Share of Oregon	Members born from 2017 to 2022	CPT codes: 99381-99385, 99391-99395, 99461  HCPCS codes: G0438, G0439, S0302
Adolescent well visit	AWC	Members ages 9 to 14 years who had one or more well-child visits with a PCP during the measurement year.	Columbia Pacific CCO, Health Share of Oregon	Members born from 2009 to 2014	99381-99385, 99391-99395, 99461
Childhood immunization	CIS	Children 12-24 months during 2023 (for Health Share of Oregon) or children who turned 2 years old during 2023 (for Columbia Pacific CCO/Jackson Care Connect) and are up to date on Dtap, IPV, MMR, HiB, HepB and VZV vaccines by their second birthday (four DTap, three IPV, one MMR, three HepB, three HiB, one VZV).	Jackson Care Connect, Columbia Pacific CCO, Health Share of Oregon	Members born in 2021	N/A
Adolescent immunizations	IMA	Adolescents who turned 12 years old during the measurement year and had the meningococcal, Tdap and HPV vaccines by their 13th birthday (one MCV4, one Tdap, two to three HPV).	Jackson Care Connect, Columbia Pacific CCO, Health Share of Oregon	Members born in 2011	N/A
A1C check for adults with diabetes	DIA	Patients 18 to 75 years of age with diabetes who have had their A1C checked in the last six months.	Jackson Care Connect, Columbia Pacific CCO, Health Share of Oregon	Members born from 1948 to 2005	N/A
Timely postpartum visit	PPC	Members who had a postpartum visit to an OB/GYN or other prenatal care practitioner or primary care provider on or between 7 and 84 days after delivery.	Jackson Care Connect, Columbia Pacific CCO, Health Share of Oregon	Members who gave birth	CPT codes: 59400, 59410, 59510, 59515, 59610, 59614, 59618, 59622, 57170, 58300, 59430, 99501, 0503F  HCPCS codes: G0123, G0124, G0141, G0143- G0145, G0147, G0148, P3000, P3001, Q0091, G0101