

# CareOregon → Connect

## Password Change

### Step 1

The screenshot shows the CareOregon Connect website interface. At the top left is the CareOregon logo with the tagline "better together". At the top center is the "CareOregon → Connect" logo. Below the logos is a yellow horizontal bar. On the left side, there is a navigation menu with three main sections: "Office Management", "Administration", and "References". The "Administration" section is expanded, and "User Preferences" is highlighted with a red box. An orange arrow points from a callout box to the "User Preferences" link. The callout box contains the text: "Once logged into Connect, select User Preference from the Administration section of the menu .". Below the menu, the main content area displays "Welcome to CareOregon → Connect!". There are also several blue hyperlinks visible, including "http://www.careoregon.org/10.sflb.ashx" and "http://www.careoregon.org/Libraries/Documents Provider/Provider FAQ document for 10- PAs and Referrals.sflb.ashx".

**CareOregon**  
better together

**CareOregon → Connect**

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**Office Management**

- Eligibility
- Claims/Remittance
- Authorizations
- Code Lookup
- Member Roster
- Document Manager

**Administration**

- User Preferences**

**References**

- Healthwise
- Knowledgebase
- MMIS
- Find a Provider
- CMS
- CMS Fee Schedule

**Welcome to CareOregon → Connect!**

Once logged into Connect, select User Preference from the Administration section of the menu .

<http://www.careoregon.org/10.sflb.ashx>

<http://www.careoregon.org/Libraries/Documents Provider/Provider FAQ document for 10- PAs and Referrals.sflb.ashx>

## Step 2



The screenshot shows the CareOregon Connect user interface. On the left is a navigation menu with options: Office Management, Eligibility, Claims/Remittance, and Authorizations. At the top, there are three tabs: 'User Information', 'Change Password', and 'Display Options'. The 'Change Password' tab is highlighted with a red border. An orange arrow points from a callout box below to the 'Change Password' tab. The callout box contains the text 'Select Change Password'.

## Step 3

The screenshot shows the 'Change Password' form. It includes the following fields and instructions:

- Current password \***: Text input field.
- New password \***: Text input field. Below it, instructions state: "Password must contain at least 6 character(s). Password cannot contain your user name. Password cannot contain your First or Last Name. You cannot re-use passwords previously used. Password must have at least 1 number. Password must be mixed case."
- Confirm new password \***: Text input field.
- Security question 1 \***: Dropdown menu. Below it, instruction: "Select a security question from the options included in the drop-down menu."
- Security answer 1 \***: Text input field. Below it, instruction: "Your answer may not contain your username."
- Security question 2 \***: Dropdown menu. Below it, instruction: "Select a security question from the options included in the drop-down menu."
- Security answer 2 \***: Text input field. Below it, instruction: "Your answer may not contain your username."
- Security question 3 \***: Dropdown menu. Below it, instruction: "Select a security question from the options included in the drop-down menu."
- Security answer 3 \***: Text input field. Below it, instruction: "Your answer may not contain your username."

At the bottom of the form is a 'Submit' button. An orange callout box on the right side of the form contains the following text:

Enter Current and New Password. The new password must:


- Have at least 6 characters
- Have at least 1 number
- Be mixed case
- Not contain the user name, first or last name, or previously used passwords.

## Step 4

# Password is Accepted

[Return to Sign In Page](#)

**Confirmation**

 **Password Successfully Changed**

- Success

[Sign In](#)

[Return to Sign In Page](#)

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